



The Application Management Experts

Oracle Application Services

Oracle E-Business Suite (EBS) features over 100 integrated applications that can help companies increase competitive advantage. The distributed Internet computing architecture employed by Oracle EBS enables global information access, allowing a company to become a true E-Business.

Choosing the right partner for an Oracle EBS implementation is crucial for success. TriCore Solutions has the expertise and the approach to deliver high-quality Oracle EBS solutions to businesses of all sizes. Our flexible service options are fully customizable to meet your unique requirements and budget. Our professional consulting organization has over 100 years of combined Oracle application experience serving a wide variety of industries.

Extensive Oracle EBS Experience

TriCore Solutions professional services team has the experience needed to successfully deliver enterprise-focused Oracle EBS implementations. Our specialists work with your internal implementation team, ensuring an efficient and successful implementation based on your requirements, budget, and project timeline. TriCore Solutions combines a unique implementation methodology, a ticket-based functional help desk, customizable training, post-implementation and technical support, all with extensive Oracle EBS experience.

A Unique Implementation Methodology

TriCore Solutions' implementation methodology helps to eliminate potential gaps in solution design. We begin with an in-depth project planning/inception phase. We then initiate a discovery and design phase by conducting a Process Analysis Workshop. We develop and validate a full, end-to-end solution using pilot programs before user acceptance and approval. Finally, our team launches the "go-live" process, which includes on-site support.

Oracle Upgrades

TriCore specializes in assisting organizations with their Oracle release upgrades and have successfully delivered numerous Oracle EBS R12 upgrades. Our deep understanding of the EBS R12 functionality, combined with our proven upgrade methodology, ensure your upgrade will be delivered on-time and within budget.

TriCore Provides:

- An award winning Oracle partnership
- Effective project tracking and monitoring
- Oracle certified consultants
- Professionalism and Experience
- Upgrade and Implementation

Strategic Partnerships





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TriCore brings proven success to your major Oracle project

Why TriCore Solutions?

Our team of professionals has many years of experience planning, designing, implementing and supporting technology solutions. We are a financially stable, recognized, end-to-end Oracle Solutions provider dedicated to the advancement of Oracle technology for our customers. With over 200 customers, TriCore stands above the competition with:

- Over 13 years of industry and upgrade experience
- A successful methodology for implementations and upgrades
- A rapid onsite-offshore deployment model
- Dedicated PMO resources
- Oracle certified consultants

TriCore's Professional Services

TriCore recognizes the criticality of a reliable and cost-effective project. We also understand that winning the hearts and minds of the business first will set your project in the right direction. For that reason we ensure that business users understand the new functionality that comes with the targeted application release. This allows the team to adequately assess the potential adoption and business benefits of any new features and functionality.

The flexibility in our deliver models allows us to gauge project timings sooner, speed up testing and minimize downtime and delays. Depending on your requirements TriCore can staff your project leveraging our excellent onshore and offshore resources. Our process-centric approach to supporting Oracle technology projects allows us to handle even the most complex customer requirements.

TriCore PMO Services

TriCore's PMO Services are leveraged as part of each project. Our internal business processes are governed by our PMO as are our delivery projects. Our clients will see the following benefits when TriCore Consulting is engaged for your critical projects:

- Reduce overall project cost and time to market
- Auditable processes and procedures which adhere to all compliance and regulatory requirements
- Improved project scope management
- Integrated project management and financial accountability approach
- Efficient utilization of project resources
- Develop exceptional client project management skills
- Create a roadmap for continuous improvement
- Fast, low cost approach to implementation with immediate results

Technical and Post-Implementation Support

Our partnership with you doesn't end when your system goes live. We provide a dedicated service line to deliver post-implementation services and protect your Oracle EBS investment for the long term.