SharePoint: Upgrades, Support and Hosting

In today's corporate world, most IT departments are stretched too thin to manage the complexities of a solid SharePoint environment, as well as allocate the necessary time, budget and resources to the other critical business initiatives and enterprise applications.

Many times organizations will approach a SharePoint implementation as an IT driven initiative rather than a business solution. In these situations it can be challenging to have a successful implementation that is well received by the business community. If the project does not have the initial support from the business community, and they are not involved in the development, design and testing from initiation to completion, the result may not deliver the expected business functions and benefits and the end users will not be willing to adopt the use of SharePoint. This has a negative effect on being able to calculate your ROI on that investment as well as losing focus on support of that environment. If nobody is using it, what is there to really support?

How can TriCore Help?

TriCore can provide you with a holistic solution for your SharePoint environment, including administration, configuration and dedicated SharePoint resources. TriCore's solution architects bring years of experience designing solutions that are scalable, customizable and meet your business requirements.

TriCore brings the experience and skills to deploy, on an enterprise level, the business solutions required by the stakeholders. Our methodology begins with understanding your business requirements and overall strategy to help maximize your ROI.

Whether you are looking to do an assessment on your existing SharePoint environment, perform an upgrade/migration, looking for a fully hosted and outsourced support solution or considering a new implementation, TriCore has the skills and experience to get you through the challenges and have a successful implementation that is positioned to be adopted by the user community.

Communication, professionalism and a structured approach are all part of the TriCore Promise that will help you maximize your ROI and develop a support plan that is manageable and not burdensome to your IT department.

Tricore Provides:

- 2013 Migration strategy
- Secure and Scalable Hosting Solution
- 24x7x365 Support
- Dedicated in-house Resources
- SharePoint Assessment and Planning

TriCore provides a true end-to-end solution for your SharePoint environment

SharePoint 2013 Upgrade

Unlike previous versions of SharePoint that would allow an 'in-place' upgrade, SharePoint 2013 does not provide you with that option which can add to the overall CapEx and OpEx for that project. TriCore can provide you with a solid and affordable upgrade path for SharePoint 2013 by:

- Hosted Solution: Remove the CapEx expense of needing new hardware
- Resources: Skilled and experienced resources that understand the complexities and challenges of a successful SharePoint implementation
- Assessment: TriCore will perform an analysis of your existing environment to properly plan out the migration strategy
- Methodology: TriCore will perform a proper business requirement/discovery session to identify what works, what isn't working and what your SharePoint road map looks like

Hosting Solution

TriCore will provide you with hosted solution in one of our state-of-the-art data centers. Our solution is developed in a manner that will provide you full access to the data and databases and allow you to upload custom farm solutions, which is something other service providers are not able to do.

Fully Managed Solution

TriCore can offer you the following advanced services and can provide you with management and configuration options as well:

- PowerPivot
- PerformancePoint
- Power View
- ProjectServer Integration: within same dedicated environment
- SQL Server integrated reporting and data analysis services
- Business Intelligence integration
- Self-Service Site Creation
- Large File Management: Remote BLOB Storage (RBS)
- Resource Throttling: manage data flow for reporting purposes
- Web Analytics Service
- 24x7x365 support with dedicated resources

Administrative Control

TriCore can offer either client self-administration, TriCore administration or a combination of the two. This comes in handy when those 'on-the-fly' requests come in. We can also provide you with access to the client back-end database if required. These two administrative options are not offered through other service providers.